

Windows Upgrade Help Guide

On January 14, 2020, Microsoft is ending support for all editions of Windows 7 and Windows Server 2008/2008R2. Microsoft will no longer be releasing security patches and updates for these operating systems.

In order to continue receiving security updates from Microsoft a current operating system is required.

What This Means for You

Your patient data may be at higher risk on computers running Windows 7, Server 2008, or Server 2008R2 should you continue to use these outdated systems past the Microsoft end of life date. According to the Department of Health & Human Services, any known security vulnerabilities of an operating system should be considered in your [risk analysis](#):

- Be sure to have a plan in place to update your server and workstations to a current operating system, i.e. Microsoft Windows 10, or Microsoft Server 2012 or newer

Using your local IT resources and/or Microsoft, you must determine the correct Windows 10 or Windows Server licensing, installation, or upgrade process for your business.

All information, weblinks, and comments provided or contained herein are for informational and self-help purposes only and are not intended to be a substitute for professional IT services.

Important: Before implementing any OS changes, [Back up your ChiroTouch data](#) and review any computer changes with your local IT professional.

Determining Your Upgrade Path

Firstly, please read the information that Microsoft has provided:

- [Microsoft Windows 7](#)
- [Microsoft Windows Server](#)
- [Microsoft: Upgrading to Windows 10: FAQ](#)
- [Microsoft: Overview about Windows Server upgrades](#)

Next, read about performing an in-place Windows 10 upgrade, which will reduce downtime: [Step by step guide on upgrading in-place to Windows 10](#).

Be aware that the hardware you are currently using with Windows 7, Windows Server 2008, or Windows Server 2008 R2 may be inadequate for an operating system upgrade. [Microsoft provides a questionnaire](#) to assist you with determining if an operating system upgrade or a hardware upgrade is more beneficial for you.

Important: Review the [ChiroTouch System Requirements](#) before purchasing any new computers.

Purchasing the Newer Operating Systems

See the following for purchasing information:

- Microsoft Windows 10 Pro can be purchased [here from Microsoft](#)
- Microsoft Windows Server 2019 Essentials can be purchased [here](#)
- Microsoft Windows Server 2019 Standard can be purchased [here](#)

In the event you choose to purchase new hardware, your IT team and ChiroTouch Technical Support will perform the task of migrating your existing ChiroTouch data from your old server to your new server. The server transfer service with ChiroTouch Technical Support is available by appointment only and can be scheduled [here](#).

If you have questions about Windows licensing or require assistance with upgrading your operating system, please contact your local IT professional or Microsoft at 1 (800) 642-7676.

If you are not on an active ChiroTouch maintenance and support contract, and require ChiroTouch technical help to migrate your ChiroTouch server, please contact us at supportrenewals@chirotouch.com to get back on a ChiroTouch maintenance and support contract.